

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Amitabh et al.

Conf. No.: 9419

Serial No.: 10/630,392

Art Unit: 3628

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Examiner: Robinson Boyce, Akiba K

Title: CUSTOMER RELATIONSHIP MANAGEMENT SYSTEM
WITH COMPLIANCE TRACKING CAPABILITIES

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

I. INTRODUCTORY COMMENTS

This paper is being filed in response to the Office Action dated March 18, 2010. Please amend the above-referenced patent application as follows: